

WARRANTY INFORMATION

Isothermal Protective Coatings, Inc. (IPC) offers both a Materials and a System Warranty. Either warranty can be for a term of **five (5), ten (10), fifteen (15) or twenty (20) years**. For application rates and TDM (total dry mil) minimums and averages, please refer to the appropriate technical specification for the existing substrate that is to be coated.

MATERIALS WARRANTY[†]

Requirements:

- To qualify for an IPC warranty the substrate must be a minimum of 20,000 square feet in size.
- The contractor must be an IPC Approved Applicator, having met all of IPC's requirements.
- The warranty application must be completed before any warranty is issued.
- IPC may choose to inspect the substrate at any time before, during, or after the coating has been applied to the substrate. IPC will normally conduct a final inspection before approving any warranty application.
- All slit samples taken from the membrane must meet TDM minimums.

Fees:

- IPC charges no fee for the Materials Warranty, nor is there normally any inspection fee.
- Should IPC decide to warrant a roof of less than 20,000 square feet, an inspection fee may be charged. The inspection fee will be agreed upon in advance of the inspection.

Liability:

- The contractor bears full liability for any labor or materials required to make the membrane free of leaks for the first one-hundred-eighty (180) days, subject to the standard exclusions and limitations (see warranty specimen).
- After this one-hundred-eighty-day period, and for the duration of the warranty, IPC bears liability for any coating materials required to restore the membrane to a leak-free condition, subject to the standard exclusions and limitations (see warranty specimen).

SYSTEM WARRANTY[†]

Requirements:

- To qualify for an IPC warranty the substrate must be a minimum of 20,000 square feet in size.
- The contractor must be an IPC Approved Applicator, having met all of IPC's requirements.
- IPC may write a custom specification for each job under consideration.
- The warranty application must be completed before any warranty is issued.
- IPC may choose to inspect the substrate at any time before, during, or after the coating has been applied to the substrate. IPC will normally conduct three inspections before approving and issuing a System Warranty.
- All slit samples taken from the membrane must meet TDM minimums.

Fees:

- The standard fee for the System Warranty is \$0.03 for 5 year, \$0.05 for 10 year, \$0.07 for 15 year and \$0.10 for 20 year per square foot per year. Normally, there are no inspection fees.
- Should IPC decide to warrant a roof of less than 20,000 square feet, an inspection fee may be charged. All inspection fees of this type will be agreed upon in advance of any inspection.

Liability:

- The contractor bears liability for any labor or materials required to make the membrane free of leaks for the first, one-hundred-eighty (180) subject to the standard exclusions and limitations (see warranty specimen).
- After this period, one-hundred-eighty and for the next year and six months, the contractor bears liability for any labor required to restore the membrane to a leak-free condition, while IPC bears liability for the materials. These liabilities are subject to the standard exclusions and limitations (see warranty specimen).
- After this two-year period, and for the duration of the warranty, IPC bears liability for both the labor and the materials required to restore the membrane to a leak-free condition, subject to the standard exclusions and limitations (see warranty specimen).

[†] Please Note. This information is by way of summation only. In no way does it alter, augment, or replace the language, meaning, or legal standing of the warranty itself. Please refer to the warranty specimen itself for all questions regarding exclusions or limitations, and the responsibilities of the building owner, the contractor, and IPC.